

Media Centre

MALAYSIA GRANTED PERMISSION TO LAUNCH IAOP CHAPTER, THE FIRST IN SOUTH EAST ASIA

By MDeC

The International Association of Outsourcing Professionals (IAOP) is a premier industry association headquartered in New York, which represents over 300 Corporates and 40000 professionals from the industry worldwide. It is a network built around the globally accepted "Outsourcing Professional Standards" and hosts the world's best "Outsourcing Summit" each year in February.

MDeC [and OM as its constituent] is a corporate member of IAOP and contributes extensively to IAOP's effort at making outsourcing and global sourcing a growing industry where competencies are nurtured, created and enhanced.

IAOP members work closely through formal networks called IAOP Chapters. These chapters take on the form of being either topical or geographical. There are currently a total of 21 geographical chapters and 9 topical chapters. 6 new geographical chapters and 3 new topical chapters are in the making. Malaysia is one of the new geographical chapters, and is the first South East Asia chapter.

The inaugural meeting of the Malaysia chapter is scheduled to be held in October this year. The commencement of this chapter shall open up Malaysia and outsourcing professionals in this region to an extensive network of competencies and learning. In addition, MDeC and OM stand committed to creating outsourcing professionals who can compete globally and bring capabilities into the industry, through promoting the "Certified Outsourcing Professional (COP)" program launched by IAOP.

This program is considered to be the most rigorous, comprehensive and industry-aligned standards-based recognition in the world today. Incidentally, the IAOP Malaysia Chapter Chairman **Bobby Varanasi** is among the first batch of 15 COPs in the world, and the only COP from Asia-Pacific-Oceania region. This lends further credibility to Malaysian competencies in the SSO industry as we surge ahead in creating not only an attractive and vibrant industry, but also leading professionals who are comparable globally with the best.

Further details of the COP program and IAOP can be found on http://www.outsourcingprofessional.org

Source : MDeC (<u>www.msc.com.my</u>)

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